



Saginaw
community foundation

SAGINAW COUNTY LONG-TERM DISASTER RECOVERY GROUP

REMEDiation MONDAY for August 31, 2020 ACTION ITEMS FOR THOSE IMPACTED BY MAY'S FLOODING

ONE WEEK LEFT

THE DEADLINE TO REGISTER WITH FEMA IS SEPTEMBER 8. Register in the following ways:

Online: www.DisasterAssistance.gov

Mobile: Download FEMA app

Phone: 800-621-3362 | TTY: 800-462-7585

Your options to submit documents include:

- Mail to: FEMA Individuals and Households Program, National Processing Service Center, PO Box 10055, Hyattsville, MD 20782-7055.
- Fax to: 800-827-8112.
- Via FEMA online account: To set up an account, visit DisasterAssistance.gov, click on "Check Status" and follow the directions.
- Bring them to the document drop-off center this week at Holy Spirit Catholic Church, 1035 N. River Road, 8am-7pm.

DOCUMENT CENTER

If you don't have a computer and either 1) need help registering with FEMA, or 2) need help scanning and submitting the necessary documentation, you may visit the FEMA Document Drop-Off Center this week, 8am-7pm at Holy Spirit Catholic Church, 1035 N. River Rd, 48609. FEMA personnel will be on hand, ready to scan documents on the spot and return them to applicants.

Wear a face mask and remain in your car as you hand your documents to FEMA personnel. If you have been asked by FEMA to provide additional documentation, please read your FEMA letter carefully and make sure to have everything needed when arriving at the drop-off center.

The document drop-off center will close permanently at 7pm on September 8.

APPEALS

If you disagree with FEMA's decision letter about your claim, follow these steps:

1. Read the letter carefully to find out why the decision was made.
 - You might just need to provide additional information.
 - Common reasons for the initial decision are:
 - The damage was to a secondary home or rental property, not a primary residence.
 - Someone else in the household applied and received assistance.
 - Disaster-related losses could not be verified.
 - Insurance covered all losses.



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2. Contact FEMA for help with filing an appeal or any questions:
 - 800-621-3362 or 800-462-7585 (TTY).
 - Visit the Saginaw County Document Drop-Off Center next week to talk directly to FEMA personnel.
3. File a written appeal.
 - Explain why you think the determination was not correct.
 - Provide supporting information and documentation.
 - Include your FEMA registration number and all documents.
 - Sign the letter.
 - Submit your appeal within 60 days of the letter date. Information on where to send your appeal is included in your decision letter.

FLOOD INSURANCE

The federal government wants to educate property owners about flood insurance as protection against potential future losses. You are invited to learn more at one of the following webinars, which will address flood risk, flood insurance compared to disaster assistance, standard flood insurance compared to group flood insurance, rate maps, how to purchase, coverage, claims, and appeals:

- 09/01/2020 10:00 AM
https://fema.connectsolutions.com/euf9s5f0wmtk/event/event_info.html
- 09/01/2020 6:00 PM
https://fema.connectsolutions.com/etvl2kxb7m63/event/event_info.html
- 09/09/2020 4:30 PM
https://fema.connectsolutions.com/eb86jyhsf7mw/event/event_info.html
- 09/10/2020 1:00 PM
https://fema.connectsolutions.com/e7nha4sz0j70/event/event_info.html
- 09/10/2020 6:30 PM
https://fema.connectsolutions.com/evtphjrsr2k/event/event_info.html

NEED HELP?

If you would like personalized help navigating the process of accessing federal, state, and local dollars for assistance, call long-term recovery case manager Felicia Rose-Barry at (989) 598-3772.

CONNECT WITH US

Follow www.reliefsaginaw.org and Facebook @SaginawCoEM.

The Saginaw County Long-Term Disaster Recovery Group is comprised of representatives of Saginaw County government, local non-profit agencies, charitable organizations, corporations, and faith-based groups working collaboratively to meet the needs of 600+ families in Saginaw County. The group's goal is to make sure everyone affected by May's devastating severe storms and flooding is aware of and connected to recovery process details.

For more information, visit www.reliefsaginaw.org, follow us on Facebook @Saginaw COEM, or call 211.