

**SAGINAW COUNTY 9-1-1
COMMUNICATIONS
CENTER AUTHORITY**



**2024
Annual Report**

SAGINAW COUNTY

9-1-1 COMMUNICATIONS CENTER AUTHORITY

BOARD OF DIRECTORS

Brenda Moore	Saginaw City Mayor	Chairperson
Sheldon Matthews	Board of Commissioners	Vice-Chair
Tracy Reimus	Township Officer’s Association	Secretary
John Deterding	Organized Cities Group	Treasurer
Annie Boensch	Saginaw City Council	Member
Christopher Boyd	BOC Chair	Member
Tim Braun	Saginaw Twp Supervisor	Member
Mary Catherine Hannah	Saginaw County Administrator	Member
Brandon Hausbeck	Sag City Manager’s Designee	Member
Jason Leidel	Village of Birch Run	Member
Lynn McCoy	Township Officer’s Association	Member
Brian Rombalski	Saginaw Twp Manager	Member
Chris Van Loo	Operations Chair	Member
Eric Snidersich	Ex Officio	Member (non-voting)

Chris Izworski, 9-1-1 Executive Director
 Cathy Brickel, 9-1-1 Executive Assistant

STANDING SUB-COMMITTEES

John Deterding	Chair, Finance Committee
Chris Van Loo	Chair, Personnel Committee
Jason Leidel	Chair, Planning Committee
Chris Van Loo	Chair, Operations Committee

Saginaw County 9-1-1 Communication Center Board of Directors

The 9-1-1 Communications Center Board of Directors consists of 13 members:

Three (3) members; one (1) Commissioner selected by the Saginaw County Board of Commissioners, the County Controller or Controller's designee, and the Chairman of the Saginaw County Board of Commissioners or Chairman's designee.

Christopher Boyd - Board of Commissioners Chair
Mary Catherine Hannah - County Administrator
Sheldon Matthews - Saginaw County Board of Commissioners (Board Vice-Chair)

Two (2) members selected by the Saginaw County Township Officers Association; one (1) from a township with a population of 10,000 or more (large township) and one (1) from a township with less than 10,000 population (small township), excluding Saginaw Township.

Lynn McCoy - Fremont Township Treasurer
Tracy Reimus - Tittabawassee Township Treasurer (Board Secretary)

Two (2) members; the Saginaw Township Supervisor and the Saginaw Township Manager, or their designees.

Tim Braun - Saginaw Township Supervisor
Brian Rombalski - Saginaw Township Manager

Three (3) members; one (1) Council member selected by the Saginaw City Council, the City Manager or Manager's designee, and the Mayor of the Saginaw City Council or the Mayor's designee.

Brenda F. Moore - Saginaw City Mayor (Board Chair)
Chief Brandon Hausbeck - Saginaw City Manager Designee
Annie Boensch - Saginaw City Council Appointment

One (1) member selected from the organized cities group, excluding the City of Saginaw.

John Deterding - City of Frankenmuth (Board Treasurer)

One (1) member from the incorporated villages, selected by the Board of Directors.

Chief Jason Leidel - Village of Birch Run

The Chairperson of the Operations Committee.

Chief Chris Van Loo - Saginaw Township Fire Department

**SAGINAW COUNTY
9-1-1 COMMUNICATIONS CENTER AUTHORITY
OPERATIONS MANAGEMENT COMMITTEE**

Chief Chris Van Loo	Saginaw Township Fire	Chairman
Chief Bob Ruth	Saginaw City Police	Vice-Chair
Chief Don Mawer	Frankenmuth Police	Secretary
F/Lt. Dan Nease	Michigan State Police	Member
Sheriff Bill Federspiel	Saginaw County Sheriff	Member
Christopher Manriquez	Mobile Medical Response	Member
Chief Scott Malace	Saginaw Township Police	Member
Chief Dave Matzke	Fire Chief's Association	Member
Lt. Mark Przybylski	Saginaw County EOC	Member
Chief Brandon Hausbeck	Saginaw City Fire	Member
Dr. Noel Wagner	Saginaw Tuscola Med Control	Member

Saginaw County 9-1-1 Communication Center Operations Committee

The 9-1-1 Communications Center Operations Committee consists of 11 members:

Five (5) members within the law enforcement profession; the Sheriff of Saginaw County or designee, the Saginaw City Police Chief or designee, the Saginaw Township Police Chief or designee, the Post Commander of the Michigan State Police or designee, and a member selected by the Saginaw County Police Chiefs Association, excluding Saginaw City and Saginaw Township.

Sheriff William Federspiel – Sheriff of Saginaw County
Chief Bob Ruth – City of Saginaw Police Chief (Vice-Chair)
Chief Don Mawer – Saginaw County Police Chief's Association (Secretary)
F/Lt. Dan Nease – Michigan State Police Tri-City Post Commander
Chief Chris Van Loo – Saginaw Township Police Chief (Chair)

Three (3) members within the fire service profession; the Saginaw City Fire Chief or designee, the Saginaw Township Fire Chief or designee, and a member selected by the Saginaw County Fire Chiefs Association, excluding Saginaw City and Saginaw Township.

Chief Phil Kerns – Saginaw County Fire Chief's Association
Chief Brandon Hausbeck – City of Saginaw Fire Chief
Chief Chris Van Loo – Saginaw Township Fire Chief (Chair)

Two (2) members within the medical services profession; one member must be from the Saginaw Area Ambulance Management Council; the other member must be a Management Representative from an Advance Life Support Company.

Chris Manriquez – Mobile Medical Response
Dr. Noel Wagner – Saginaw Tuscola Medical Control Authority

The Saginaw County Emergency Services Director.

Lt. Mark Przybylski

A Message from the Director

By: Chris Izworski

In this report, you will find a copy of the Computer Aided Dispatch (CAD) events for police and fire departments within Saginaw County for the last 10 years. Some interesting statistics to note are that we received over **262,888** calls in 2024. On average, this amounts to just over 720 calls received per day. The highest call volume was in the month of May, with 25,132 calls answered. The month with the least number of calls answered was in January, with 18,127 calls placed to 9-1-1.

So, to answer the most common questions...

How many people work at 9-1-1?

- 30 Dispatchers
- 5 Supervisors
- 3 Administrative staff

Dividing this by 24 hours a day, 7 days a week, 365 days a year, we have 6 to 8 dispatchers working per 12-hour shift.

Who pays for 9-1-1 service in Saginaw County?

Per Lansing legislation and approval by the Board of Commissioners, a monthly fee of \$2.65 is charged to all 9-1-1 capable devices. This not only helps fund 9-1-1 operations but will also help to fund future equipment upgrades. Also, in August 2018, voters approved a countywide millage of .028 for 10 years. This amounts to approximately \$14.00 annually on a home with a taxable value of \$50,000. This will also help fund new equipment. Keeping equipment up-to-date benefits our residents.

What is the Emergency Notification System?

It's a county-wide emergency notification system that was funded by the Hemlock Semiconductor Corporation. There are currently over 9,900 residents signed up to receive emergency notifications. We continue to urge residents to register their phone number and address so they can receive notification of any emergency event in their area. The website to register is: www.saginawcounty911.com.

What if I call 9-1-1 by mistake?

We receive numerous "hang up" calls. Every one of these calls *must* be handled. This is done by calling back and speaking with an adult or sending a police unit to the address. If we are unable to speak to anyone, the dispatcher will utilize Text to 911, which yields better results as individuals are more likely to answer a text than a voice call. We realize this can be embarrassing at times but our best advice, if you dial 9-1-1 by mistake, is to stay on the line until a dispatcher answers and clears the call. That's especially important if calling from a cell phone.

Text to 9-1-1

Citizens have the ability to text 9-1-1. This should only be used when calling isn't possible. **Call 911 if you can, text if you can't!**

Saginaw County 911 Communications Authority
Monthly Call Volume Report

	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Total
911 Calls	8,310	8,736	9,313	9,924	11,747	11,718	11,619	11,823	11,208	11,067	9,784	9,998	125,247
Admin Calls	9,817	10,455	11,025	11,108	13,385	12,788	12,587	12,797	11,107	10,830	10,780	10,962	137,641
Total	18,127	19,191	20,338	21,032	25,132	24,506	24,206	24,620	22,315	21,897	20,564	20,960	262,888

	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Total
911 Calls	10,707	9,527	10,741	11,519	8,223	13,994	13,092	12,270	11,015	11,592	9,832	9,158	131,670
Admin Calls	12,551	11,306	12,645	12,928	9,020	14,353	13,860	13,210	11,766	12,143	10,580	10,625	144,987
Total	23,258	20,833	23,386	24,447	17,243	28,347	26,952	25,480	22,781	23,735	20,412	19,783	276,657

Report Prepared by: Chris Izvorski, Director, Saginaw County 911

**Saginaw County 9-1-1 Communications Center Authority Integrated
Management Report**

**Saginaw County 9-1-1 Police CAD Incidents
Activity Report Through December 2024**

Report Prepared by: Chris Izworski, Director, Saginaw County 9-1-1

Copy Check	District Code	Name	Difference from 2022	2023 CAD Activity	2024 CAD Activity	Copy Check
X	BP	BRIDGEPORT TOWNSHIP	91	8,557	8,648	X
X	BR	BIRCH RUN TOWNSHIP	-80	2,063	1,983	X
X	BV	BUENA VISTA TOWNSHIP	119	11,808	11,927	X
X	CA	CARROLLTON TOWNSHIP	462	4,087	4,549	X
X	CH	CHESANING VILLAGE	-914	3,156	2,242	X
X	FR	FRANKENMUTH	-576	7,028	6,452	X
X	MS	MICHIGAN STATE POLICE	27	20,243	20,270	X
X	OA	OAKLEY VILLAGE	31	114	145	X
X	RI	RICHLAND TOWNSHIP	31	3,290	3,321	X
X	SA	SAGINAW CITY	1,012	48,763	49,775	X
X	SC	ST. CHARLES	108	1,520	1,628	X
X	SM	SAGINAW COUNTY SHERIFF	-452	27,539	27,087	X
X	ST	SAGINAW TOWNSHIP	-1,484	26,560	25,076	X
X	SVSU	SAGINAW VALLEY STATE UNV.	-193	2,567	2,374	X
X	TH	THOMAS TOWNSHIP	-376	6,732	6,356	X
X	TI	TITTABAWASSEE TOWNSHIP	411	4,021	4,432	X
X	ZI	ZILWAUKEE	-256	1,058	802	X
TOTALS			-2,039	179,106	177,067	

Breakdown of Total Calls thru December 31, 2024

Accurate within 1% of calls

Total Calls: 911 Calls 7-Digit Calls
262,888 125,247 137,641

Total CAD Calls Created: 189,994

Total Fire Calls: 12,927

Total Police Calls: 177,067

Note: This is only CAD activity by Central Dispatch.

Saginaw Co. 911 Police CAD Events

Activity Report from 2009 to 2024

Created: Chris Izworski, Director, Saginaw 911

Saginaw County 911 Communications Authority
911 MANAGEMENT REPORT - POLICE

Code	Name of Department	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024
BP	Bridgeport Twp Police	9,713	9,749	7,240	6,807	8,159	8,650	8,653	8,173	8,198	7,669	7,359	7,286	7,888	8,303	8,557	8,648
BR	Birch Run Police	2,599	2,893	2,558	2,320	2,331	2,209	2,187	2,294	2,234	2,057	2,069	1,605	2,042	1,749	2,063	1,983
BV	Buena Vista Twp Police	13,382	13,031	16,441	17,253	17,750	15,473	14,325	15,127	13,723	17,420	15,413	13,136	11,824	10,085	11,808	11,927
CA	Carrollton Twp Police	5,279	5,221	4,700	5,068	5,359	4,266	3,961	3,888	4,115	4,285	4,698	4,217	4,402	4,593	4,087	4,549
CH	Chesaning Village Police	2,305	2,286	2,180	2,181	1,676	1,980	1,461	1,913	2,212	1,611	2,077	2,506	2,459	3,355	3,156	2,242
FR	Frankenmuth Police	11,638	12,868	9,464	10,210	12,842	8,888	9,004	9,250	9,379	10,664	11,231	8,679	8,565	8,847	7,028	6,452
MS	Michigan State Police	13,117	11,908	10,768	10,602	14,152	18,271	17,985	17,314	17,191	19,622	20,041	19,097	23,444	21,123	20,243	20,270
OA	Oakley Village Police	523	401	609	368	613	395	123	65	58	44	31	78	104	103	114	145
RI	Richland Twp Police	1,496	1,489	1,638	1,569	1,405	2,063	2,117	2,336	2,628	2,197	2,466	2,384	3,300	3,152	3,290	3,321
SA	Saginaw City Police	68,624	71,590	66,633	62,309	55,572	49,762	47,833	48,026	49,352	46,848	47,700	46,709	47,603	47,849	48,763	49,775
SC	St. Charles Village Police	2,155	2,144	2,118	1,583	1,631	1,513	1,793	1,821	3,497	2,135	1,853	1,521	1,707	1,714	1,520	1,628
SM	Saginaw County Sheriff Dept	45,318	41,878	40,163	41,368	41,921	42,220	41,084	40,818	37,450	38,094	34,336	31,896	33,482	30,179	27,539	27,087
SP	Spaulding Twp Police	1,052	1,099	1,115	1,120	1,101	1,111	1,158	1,185	473	-	-	-	-	-	-	-
ST	Saginaw Charter Twp Police	30,757	29,829	27,802	27,572	27,320	25,295	29,584	28,747	28,933	31,094	29,572	23,270	23,859	25,525	26,560	25,076
SV	Saginaw Valley Unv Police	3,653	2,762	2,461	2,425	2,085	1,989	1,950	1,514	1,955	2,802	3,053	3,515	2,641	2,795	2,567	2,374
TH	Thomas Twp Police	6,099	5,774	5,565	6,010	5,022	5,750	6,084	6,166	6,545	6,222	6,873	7,062	6,995	7,229	6,732	6,356
TI	Tittabawassee Twp Police	3,608	3,351	3,383	3,618	3,152	2,867	2,926	2,863	2,865	3,169	3,538	3,020	3,522	3,952	4,021	4,432
ZI	Zilwaukee Police	1,485	1,728	1,587	1,559	1,573	1,397	1,351	978	1,082	1,010	934	586	798	592	1,058	802

	222,803	220,001	206,425	203,942	203,664	194,099	193,579	192,478	191,890	196,943	193,244	176,567	184,635	181,145	179,106	177,067
	100.0%	-1.3%	-6.6%	-1.2%	-0.1%	-4.9%	-0.3%	-0.6%	-0.3%	2.6%	-1.9%	-9.4%	4.4%	-1.9%	-1.1%	-1.2%

CAD Incident Calls for 2024

Total Calls	262,888	Total Fire Calls:	12,927
Total 911 Calls	125,247	Total Police Calls:	177,067
Total 7 Digit Calls	137,641	Total Calls:	189,994

NOTE: This is only CAD activity by Central Dispatch

Saginaw County E9-1-1 Communications Center Authority
 Integrated Management Report
 SAGINAW COUNTY 911 FIRE INCIDENTS
 ACTIVITY REPORT THRU DECEMBER, 2024
 Report Created By: Chris Izworski, Director, Saginaw 911

Copy Check	District Code	Agency Name	Difference from 2022	2023 CAD Activity	2024 CAD Activity
X	1	ALBEE TOWNSHIP	-16	96	80
X	2	BIRCH RUN TOWNSHIP	32	605	637
X	3	BLUMFIELD TOWNSHIP	21	60	81
X	6	BRIDGEPORT TOWNSHIP	40	1,338	1,378
X	7	BUENA VISTA TOWNSHIP	-59	1,482	1,423
X	8	CARROLLTON TOWNSHIP	11	122	133
X	10	CHESANING TOWNSHIP	13	198	211
X	11	FRANKENMUTH	54	169	223
X	13	JAMES TOWNSHIP	-13	191	178
X	14	JONESFIELD/LAKEFIELD TWP.	-16	249	233
X	15	KOCHVILLE TOWNSHIP	82	528	610
X	17	MAPLE GROVE TOWNSHIP	-20	93	73
X	18	MARION TOWNSHIP	2	123	125
X	19	RICHLAND TOWNSHIP	27	337	364
X	20	SAGINAW TOWNSHIP	75	790	865
X	22	SPAULDING TOWNSHIP	-4	94	90
X	23	TRI TOWNSHIP	18	218	236
X	24	TAYMOUTH TOWNSHIP	-15	231	216
X	25	TITTABAWASSEE TOWNSHIP	13	844	857
X	26	THOMAS TOWNSHIP	133	838	971
X	27	ZILWAUKEE	2	254	256
X	89	SAGINAW CITY	106	3,581	3,687
TOTALS			486	12,441	12,927

Breakdown of Total Calls thru December 31, 2024

			Accurate within 1% of calls	
Total Calls:	911 Calls	7-Digit Calls	Total CAD Calls:	189,994
262,888	125,247	137,641		
			2023	2024
			Total Fire Calls:	12,927
			Total Police Calls:	177,067
			12,441	179,106

Note: This is only CAD activity by Central Dispatch.

Saginaw County 911 Fire CAD Incidents

Activity Report from 2008 to 2024

Report Created: Chris Izworski, Director

**Saginaw County 911 Communications Authority
911 MANAGEMENT REPORT - FIRE**

District

Code	Name of Department	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024
1	Albee Fire	118	77	77	71	76	89	58	73	62	75	89	84	75	74	82	96	80
2	Birch Run Fire	560	551	567	620	614	639	529	473	581	564	528	575	515	652	607	605	637
3	Blumfield Fire	71	65	73	86	88	49	57	56	43	62	51	58	52	68	54	60	81
6	Bridgeport Fire	1026	1068	1180	993	957	967	968	1077	1178	1111	1234	1317	1310	1498	1461	1338	1378
7	Buena Vista Fire	1775	1745	1958	1498	1451	1420	1275	1402	1427	1677	2205	2299	2357	2148	1598	1482	1423
8	Carrollton Fire	104	119	117	128	110	122	113	133	131	131	138	133	139	161	128	122	133
10	Chesaning-Brady Fire	152	146	147	162	162	201	150	172	191	220	206	187	159	211	198	198	211
11	Frankenmuth Fire	127	98	110	125	112	123	133	156	126	146	156	210	159	187	205	169	223
13	James Fire	155	148	145	142	129	168	178	149	148	195	150	151	187	189	173	191	178
14	Jonesfield/Lakefield Fire	230	203	222	235	244	259	220	210	263	260	284	232	261	225	181	249	233
15	Kochville Fire	521	471	473	465	449	430	443	465	488	477	458	538	456	517	533	528	610
17	Maple Grove Fire	73	68	60	71	71	61	50	72	68	75	71	83	73	87	73	93	73
18	Marion Fire	126	95	138	137	130	129	100	129	130	118	124	125	125	109	117	123	125
19	Richland Fire	351	354	324	319	315	309	291	292	359	384	337	288	359	389	338	337	364
20	Saginaw Twp Fire	805	774	726	807	698	713	749	736	742	733	659	661	746	819	802	790	865
22	Spaulding Fire	241	213	235	220	167	182	165	198	242	200	233	212	241	215	122	94	90
23	Tri-Twp Fire	193	149	176	184	191	228	188	200	202	205	212	209	232	256	218	218	236
24	Taymouth Fire	321	249	324	317	335	299	333	330	244	214	230	253	221	257	246	231	216
25	Tittabawassee Fire	472	409	457	501	625	621	631	695	762	665	701	740	673	727	824	844	857
26	Thomas Fire	772	884	975	656	628	635	671	687	861	825	830	808	867	887	884	838	971
27	Zilwaukee Fire	174	186	168	221	217	189	175	216	213	230	254	252	234	246	263	254	256
89	Saginaw City Fire	2256	1705	1738	1900	1774	3220	4867	3121	3225	3439	4311	3873	3376	3930	3599	3581	3687
		10623	9777	10390	9858	9543	11053	12344	11042	11686	12006	13461	13288	12817	13852	12706	12441	12927
		4.1%	-8.7%	5.9%	-5.4%	-3.3%	13.7%	10.5%	-11.8%	5.5%	-2.7%	10.8%	-1.3%	-3.7%	7.5%	-9.0%	-2.1%	3.8%

CAD Incident Calls for 2024

Total Calls	262,888	Total CAD Calls Created:	189,994
Total 911 Calls	125,247		
Total 7 Digit Calls	137,641	Total Fire Calls:	12,927 6.80%
		Total Police Calls:	177,067 93.20%

NOTE: This is only CAD activity by Central Dispatch

