

AGENDA

HUMAN SERVICES COMMITTEE

111 S. Michigan Ave., Room 200, Saginaw, MI 48602

Tuesday*, September 6, 2022 – 4:00 p.m.

***Due to Labor Day holiday**

Members: Gerald Little – Chair, Michael Webster – Vice-Chair, Tracey Slodowski, Cynthia Winiecke, Carl Ruth

Others: County Clerk, Controller, Civil Counsel, Finance Director, Personnel Director, Board Staff, *Media*

I. Call to Order

II. Welcome

III. Correction/Approval of Minutes ***(August 1, 2022 - Attached)***

IV. Public comment

- *Speakers limited to 3 minutes*

V. Agenda

1. **Jessica Sargent, Director, Commission on Aging, re:**

- **9-27-1** Submitting its annual assessment that reviews compliance with Region VII Area Agency on Aging policies and state and federal standards *(Receive & File)*

2. **INFORMATIONAL COMMUNICATIONS** *(To be received and filed in committee)*

- **9-27-9** **SCCMHA** submitting its Annual Report – *Our Path Forward Adapting, Transforming and Creating a Healthier Community* – for the year ending September 30, 2021 in accordance with Resolution E as amended
[Note: CEO Annual Presentation at Human Services Committee in November]

VI. Miscellaneous

VII. Adjournment

MINUTES
HUMAN SERVICES COMMITTEE
111 S. Michigan Ave., Room 200, Saginaw, MI 48602
Monday, August 1, 2022 – 4:00 p.m.

Present: Gerald Little – Chair, Michael Webster – Vice-Chair, Tracey Slodowski, Cynthia Winiecke, Carl Ruth

Others: Robert Belleman, Bill Smith, Jessica Sargent, Marissa Sawdon, Suzy Koeplinger

- I. Call to Order---**Little at 4:00**
- II. Welcome
- III. Correction/Approval of Minutes (**June 6, 2022 - Attached**) ---**Moved by Ruth, seconded by Winiecke, to approve. Motion carried.**
- IV. Public comment---**None**
 - *Speakers limited to 3 minutes*
- V. Agenda
 1. **Jessica Sargent, Director, Commission on Aging, re:**
 - **8-16-3** Submitting a summary of the Commission on Aging application to the Region VII Area Agency on Aging for FY 2023 funding of its programs.
---**Moved by Ruth, seconded by Webster, to receive & file. Motion carried.**
---**Moved by Ruth, seconded by Webster, to approve the application for program funding. Motion carried. (Board Report)**
 2. **INFORMATIONAL COMMUNICATIONS** (*To be received and filed in committee*)
 - **8-16-1** **REGION VII AREA AGENCY ON AGING** notifying Saginaw County that Requests for Proposals will be submitted for grant funding available for FY 2023
 - **8-16-2** **REGION VII AREA AGENCY ON AGING** submitting its proposed Multi-Year Plan for FY 2023 - 2025
 - **8-16-4** **ALZHEIMERS ASSOCIATION** sending notification of its application to Region VII Area Agency on Aging to provide funding for residents caring for a family member living with Alzheimer's disease or other dementia for FY 2023
 - **8-16-5** **COMMUNITY ACTION COMMITTEE, INC. (CAC)** sending notice of its application to Region VII Area Agency on Aging to administer the Minority Senior Outreach and Advocacy Program in FY 2023
 - **8-16-6** **ASCENSION ST. MARY'S HOSPITAL** sending notification of its application to Region VII Area Agency on Aging for funding for its Guardian Angel Respite Adult Day Care in FY 2023
---**Moved by Ruth, seconded by Winiecke, to receive & file communications 8-16-1, 8-16-2, 8-16-4, 8-16-5, and 8-16-6. Motion carried.**
- VI. Miscellaneous---**Brief discussion was held regarding the possibility of contracting for COA transportation services with STARS in the future.**
- VII. Adjournment---**Moved by Ruth, seconded by Winiecke, to adjourn. Motion carried; time being 4:24 p.m.**



HUMAN SERVICES

SAGINAW COUNTY COMMISSION ON AGING

...Providing Services, Programs and Opportunities for Older Adults...

9-27-1

August 30, 2022

Honorable Carl Ruth, Chairman
Saginaw County Board of Commissioners
County of Saginaw
111 S. Michigan Ave.
Saginaw, MI 48602

RECEIVED
SAGINAW COUNTY
BOARD OF COMMISSIONERS
2022 AUG 30 PM 3:35

RE: REGION VII ASSESSMENT

Attached is the annual assessment for the Saginaw County Commission on Aging to review compliance with Region VII Area Agency on Aging's policies and state and federal standards. I am pleased to report the agency did not receive any findings, however, did receive two (2) Observations and one (1) Recommendation. Additionally, you will find our agency's response on any corrective actions taken. This report was presented to the Commission on Aging Board at their August 18th, 2022, Board Session.

I will be present at the September Human Services committee to answer and questions or concerns you may have.

Sincerely,

Jessica Sargent
Commission on Aging Director



SAGINAW COUNTY COMMISSION ON AGING

...Providing Services, Programs and Opportunities for Older Adults...

July 6, 2022

Ms. Jackie Gilles, Contract Manager
Region VII, Area Agency on Aging
1615 S. Euclid Avenue
Bay City, MI 48706

Dear Ms. Gilles,

Please consider this letter as the Saginaw County Commission on Aging's response to the assessment result conducted on April 5, 6, and 7, 2022.

A. Organization:

Observation: During your assessment, four (4) volunteer files were reviewed. One (1) of the four (4) files did not contain a Local Sex Offender Registry Check. Criminal background checks must be completed on all staff and volunteers that reveals information similar or substantially similar to information found on an Internet Criminal History Access Tool (ICHAT) check and a national and state sex offender registry check for each new employee, subcontractor, subcontractor employee, and volunteer who has in-person client contact, in-home client contact, access to a client's personal property, or access to confidential client information.

A previous employee misread an old ICHAT background check for a Local Sex Offender Registry Check. If the date was reviewed and documented, this error would not have occurred. The new Volunteer/Activity Coordinator developed new standardized tool, that includes all required background checks with the date the check was completed for each volunteer. In turn, this spreadsheet provides notification when a background check is due to re-run. Additionally, a cover sheet is included in each volunteer file that lists each required background check and the date each was completed. The new system will minimize the possibility of human error or misreading a background check in the future. This will ensure compliance with background check requirements is maintained throughout the year. This new process was implemented in May 2022.

B. Program Administration: No findings, recommendations or observations.

C. Fiscal Management:

Observation: During your assessment, one (1) program, "Evidence Based" did not have enough cash or in-kind match. The line-item budget must include the required 10% cash or in-kind match.

During fiscal year 2021, our agency ran into some challenges due to the COVID-19 pandemic. Most of the Tai Chi for Arthritis classes were held in a virtual format, therefore the usual expenses of running the class (water, snacks, etc.) were not purchased due to the program not meeting in-person. Our agency will review the expenses to confirm that the expenses are enough to cover the grant amount for the required match and do not anticipate this will be a problem in future years as all classes have returned to their regular in-person programming.

D. Case Coordination & Support: No findings, recommendations or observations.

E. Senior Center Staffing: No findings, recommendations or observations.

F. Congregate Nutrition:

Recommendation: During your assessment, waste percentages were reviewed. The percentages were above the guidelines on several dates. The Service provider shall maintain the variance between the number of meals prepared and the number of meals served at not more than one meal per day or 3 percent of total meals served, whichever is greater at each meal site.

All wasted meals are tabulated weekly, by each senior center meal site, in an excel format. Waste is calculated by any individuals who sign up for a meal, and do not show up/cancel their meal in time to reduce the actual food prepared for that number of people. If the center does not have a walk-in participant, that meal is counted as waste. The agency does permit the take home of leftover food, which is always offered to program participants in attendance. It would be rare that food is ever thrown out or wasted.

Waste has been an on-going issue since the re-opening of senior centers in July 2021. We continue to encourage individuals to stay home when they are not feeling well and/or are experiencing symptoms not normal for them. In addition, we try to monitor specific situations and troubleshoot why percentages are high each week. The Nutrition Program Manager has done the following to monitor to try to minimize waste as much as possible.

- Completed training with Center Coordinators.
- Discussed "red flags" for Coordinators to watch for (example: if a participant does not show up for lunch one day, and is signed up the following day for lunch, to take initiative and contact that individual to find out why they did not show up and/or did not call and verify they will be there the next day).
- Keep track of frequent, "no shows". Discuss with them the importance of cancelling their meal if they cannot make it.

- Have Center Coordinators make announcements regarding cancellation policies to ensure all participants understand.
- Offer participants the ability to take their meal "to-go" and we can bring meal out to their car if they are not feeling well.

G. **Home Delivered Meals:** No findings, recommendations or observations.

H. **Senior Center Operations:** No findings, recommendations or observations.

I. **Caregiver Training:** No findings, recommendations or observations.

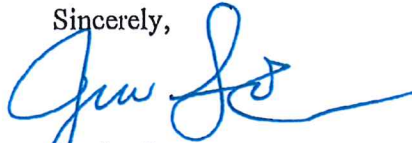
J. **Transportation:** No findings, recommendations or observations.

K. **Outreach:** No findings, recommendations or observations.

L. **Care Management:** No findings, recommendations or observations.7201

Should you have any other concerns, please feel free to call me directly at 989-797-6876.

Sincerely,



Jessica Sargent
Director



REGION VII AREA AGENCY ON AGING



WILLIAM SANDERS, CHAIR

BOB BROWN, EXECUTIVE DIRECTOR

MEMBER COUNTIES: BAY ■ CLARE ■ GLADWIN ■ GRATIOT ■ HURON ■ ISABELLA ■ MIDLAND ■ SAGINAW ■ SANILAC ■ TUSCOLA

June 8, 2022

Jessica Sargent, Executive Director
Saginaw County Commission on Aging
2355 Schust Road
Saginaw, MI 48603

Dear Ms. Sargent:

On April 5, 2022, April 6, 2022, and April 7, 2022. Region VII AAA staff conducted an assessment of Saginaw County Commission on Aging to review compliance with Region VII AAA's policies and state and federal standards. A copy of the report, which contains findings, recommendations and/or observations, is enclosed for your review and action. A written response stating what corrective action will be taken is due on or before 30 days from the date of this letter and all corrective actions must be implemented within 90 days from the date of this letter.

Please share this report with your Board of Directors.

We would like to thank you and your staff for their assistance and cooperation. Should you have questions or need additional information on this report, please contact Norrita Hood or Barb Hair at (989) 893-4506.

Sincerely,

DocuSigned by:

Bob Brown

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Bob Brown
Executive Director

BB/nh

Enclosure



REGION VII AAA ASSESSMENT REPORT

AGENCY: Saginaw County Commission on Aging

DATE OF ASSESSMENT: April 5, 2022, April 6, 2022, and April 7, 2022

ASSESSMENT PROGRAMS: Case Coordination & Support, Congregate Meals, Home Delivered Meals, Senior Center Staffing, Senior Center Operations, Caregiver Training, Transportation, Outreach, and Care Management

AGENCY DIRECTOR: Jessica Sargent

AAA REPRESENTATIVES: Barb Hair, Jackie Gilles, Norrita Hood, Don Wujkowski, Sue Rapin

The purpose of this assessment is to review program accomplishments and management control systems to verify that the provisions of Region VII AAA contract are being achieved.

Assessment findings indicate non-compliance with Federal, State and AAA policies, regulations, standards and/or laws and require mandatory actions.

Recommendations of Region VII AAA are issues that show non-compliance with Federal, State and AAA policies, regulations, standards, and/or laws; however are not as prevalent in the area to mandate a finding. Mandatory action may still be required.

Observations are issues that show non-compliance with Federal, State and AAA policies, regulations, standards and/or laws; however, are not as prevalent in the area to mandate a finding or recommendation. Mandatory action may still be required.

Your response is to include the steps that will be taken to implement these findings, recommendations, and observations. There will be follow-up monitoring of these areas.

Written response to this report is due at the Area Agency on Aging on or before 5:00 p.m., on July 8, 2022.



ASSESSMENT FINDINGS, RECOMMENDATIONS, and OBSERVATIONS

A. Organization:

Observation: During your assessment, four (4) volunteer files were reviewed. One (1) of four (4) files did not contain a Local Sex Offender Registry check. Criminal background checks must be completed on all staff and volunteers that reveals information similar or substantially similar to information found on an Internet Criminal History Access Tool (ICHAT) check and a national and state sex offender registry check for each new employee, employee, subcontractor, subcontractor employee, and volunteer who has in-person client contact, in-home client contact, access to a client's personal property, or access to confidential client information.

B. Program Administration: No findings, recommendations or observations.

C. Fiscal Management:

Observation: During your assessment, one (1) program, "Evidence Based" did not have enough cash or in-kind match. The line item budget must include the required 10% cash or in-kind match.

D. Case Coordination & Support: No findings, recommendations or observations.

E. Senior Center Staffing: No findings, recommendations or observations.

F. Congregate Nutrition:

Recommendation: During your assessment, waste percentages were reviewed. The percentages were above the guidelines on several dates. The Service provider shall maintain the variance between the number of meals prepared and the number of meals served at not more than one meal per day or 3 percent of total meals served, whichever is greater at each meal site.

G. Home Delivered Meals: No findings, recommendations or observations

H. Senior Center Operations: No findings, recommendations or observations.

I. Caregiver Training: No findings, recommendations or observations

J. Transportation: No findings, recommendations or observations.

K. Outreach: No findings, recommendations or observations

L. Care Management: No findings, recommendations or observations.

1615 S. EUCLID AVENUE

BAY CITY, MI 48706

989-893-4506 ■ FAX 989-893-3770

1-800-858-1637 ■ WAIVER FAX 989-893-2651

www.region7aaa.org

August 11, 2022

RECEIVE & FILE

Mr. Robert Belleman, Controller/CAO
County of Saginaw
111 S. Michigan Ave
Saginaw, MI 48602

9-27-9

Commissioner Carl Ruth, Chairman
Saginaw County Board of Commissioners
111 S. Michigan Ave
Saginaw, MI 48602

2022 AUG 31 A 9:14

RECEIVED
SAGINAW COUNTY
BOARD OF COMMISSIONERS

Subject: 2021-2022 Annual SCCMHA Progress Report

Dear Mr. Belleman & Mr. Ruth,

In accordance with reporting requirements as per Resolution E, amended as of March 19, 2019, we are providing our annual report, *Our Path Forward Adapting, Transforming and Creating a Healthier Community* for the year ending September 30, 2021. The report may also be viewed on the SCCMHA website at www.sccmha.org/news-information/annual-progress-report.html. Please note hard copies will be sent over to you and members of the Saginaw County Board of Commissioners in the next few weeks as the report is best read as a hard copy due to the graphic layout of the report. Hard copies of the report will be provided to Suzy for Commission members as well.

Do not hesitate in contacting me should you have any questions.

Sincerely,



Sandra M. Lindsey, CEO

Cc: SCCMHA Board of Directors
Suzy Koepplinger

PROGRESS REPORT
2021 / 2022



Our Path Forward

Adapting, Transforming and
Creating a Healthier Community



SAGINAW COUNTY
COMMUNITY MENTAL
HEALTH AUTHORITY

FY 2021 Board of Directors



Tracey Raquepaw
Chairperson



Jill Armentrout



Mike Cierzniewski



Lisa Coney



Steve Fresorger



Deb Nagel



John Pugh



Andrea Schrems



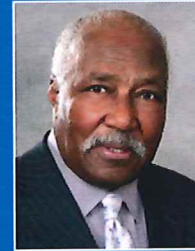
Jane Sills



Joan Williams



Cynthia Winiecke



Robert Woods

Mission Statement

As the public manager of supports and services for citizens with mental illness, developmental disabilities and chemical dependency and their families, Saginaw County Community Mental Health Authority actively strives to develop a system of care and a community that values and embraces the potential and contributions of all individuals with disabilities.

Our Vision

- A belief in potential
- A right to dream
- An opportunity to achieve

Our Values

In support of our Mission and Vision, we pledge to develop and offer services that:

- Promote individual and community health, as well as treatment of illness and/or disability.
- Are responsive to consumer and community needs.
- Promote consumer choice and maximize self-determination.
- Focus on outcomes.
- Are integrated with the community, including collaboration with other service providers and family caregivers.
- Respect and value consumer rights and cultural diversity.
- Promote innovation and creativity to better serve our consumers.
- Assure accessibility to services.
- Promote an organizational culture committed to a learning organization that is responsive to change.
- Provide services that are cost-effective and efficient.

A New Way Forward

Exploring New Ways to Navigate and Improve in a Post Pandemic Landscape

Dear Friend,

As a valued member of the community we serve, we are delighted to share our 2021/2022 Progress Report with you. It highlights our achievements and resolve as we navigated another challenging year of COVID-19, regulatory changes, compliance requirements, supply chain issues and staffing shortages.

Despite these challenges, the people and partners that make up Saginaw County Community Mental Health Authority (SCCHMA) rose to the occasion and looked for new ways to improve upon our delivery of world-class services to the residents of Saginaw County (and some communities beyond). Everyone at SCCMHA remains committed to our mission of managing supports and services for our citizens with intellectual/developmental disabilities, mental illness and substance use disorders across life spans. The title of this year's report encapsulates the challenges we face, but emphasizes the adaptive and transformational approach our team is crafting as we move forward into a new landscape of possibilities.

In the interest of transparency, included in this report is a detailed visual dashboard of metrics highlighting our performance for the year.

In closing, I simply can't say enough about our amazing team and community collaborators. From our dedicated board of directors, our amazing staff and colleagues, valued contracted agencies and individual providers and stellar community partners — everything we are is because of the passionate people that make up Saginaw County Community Mental Health Authority. Thank you for your above and beyond support and service.

Please join us on our journey towards a new way forward, together.



Sandra M. Lindsey

A handwritten signature in black ink that reads "Sandra M. Lindsey".

Sandra M. Lindsey
Chief Executive Officer



THE YEAR IN REVIEW

Looking Back as We Chart a New Way Forward

Our achievements of the past year are driven by the people that power our organization. Heartfelt thanks and gratitude go out to our board of directors, leadership team, staff at every level and all our contract agencies and individual contractors as they tirelessly work to keep our mission alive. It took a village of people, organizations, and systems to deliver on our promise, for which we are eternally grateful. Highlights for the year include:

Fiscal Year 2021 Achievements

■ **Dedicated People and Team Work** People are what make the Saginaw County Community Mental Health Authority. We applaud their efforts to stabilize our provider network and ongoing provision of quality service during over two years of the COVID-19 pandemic. We are so grateful for countless team members who helped colleagues inside and outside the network, and within host settings, to cope with the stress and secondary trauma of providing treatment service and supports to persons with some of the most complex behavioral health and comorbid health conditions our organization has encountered.

■ **COVID-19 Communications** Consistent messaging and a team approach was key to navigating the pandemic. Through extensive communication on the best ways to protect consumers and families from the effects of COVID-19, we made a difference in our client's and community's lives. We want to acknowledge the significant demand for behavioral health services as the third wave of the COVID-19 public health emergency was amplified by related economic crisis and the current polarized political landscape.

■ **Above and Beyond Staff Support** We can't say enough about our staff. Our security staff was there to keep us safe; everyone pitched in to keep our workplaces clean; administration kept capital improvements projects moving forward and made sure we had enough PPE and other supplies; staff ensured the protection of consumer rights; they helped consumers obtain and retain insurance and

other entitlements; and helped us recruit and hire and manage COVID illness leaves; and authorized service plans and related payment.

■ **Data, Technology, Training and Compliance** Technical innovations in reporting, quality control and financial data informed our decision making. Our leadership team kept us moving forward by keeping our workforce credentialed, trained, compliant with contracts, public policies and regulations.

■ **Community Partners** We couldn't do what we do without our critical community partners. We thank them for their continued support, and leadership in multi system problem solving in all ways, large and small.

■ **Policy Makers** Our governor and legislature came through with their appropriation of additional resources for increased wages to direct support professionals, working with our most vulnerable consumers.

■ **Diversity, Equity and Inclusion** Staff, network and community partners continue to support and lead efforts to address both the health disparities of persons of color revealed by COVID-19 and the efforts to support our commitment to Diversity, Equity and Inclusion for our staff and network.

■ **Leadership Team** The SCCMHA Leadership Team members rose to the occasion to support service delivery while charged with communicating and navigating an ever-changing policy and regulatory environment.



Fiscal Year 2022/2023 Goals and Objectives

As we look ahead to the coming fiscal year, we have identified a bold set of goals for our organization. We are committed to staying ahead of the curve of upcoming regulatory, reimbursement and staffing challenges that include:

- Preparing for the end of the Federal Public Health Emergency and the unwinding from COVID policies and accommodations, as well as, safety protocols.
- Continuing the development in support of our Certified Community Behavioral Health Clinic Status and increasing enrollment.
- Completing and implementing a transformational 3-year Diversion, Equity and Inclusion Plan.
- Assisting consumers in maintaining their health insurance and entitlement benefits.
- Planning for the implementation of many approaching new public policies, contractual requirements, and reporting changes for FY 2023.
- Developing new training and development strategies that address both professional and non-professional workforce shortages at SCCMHA, our contracted network and at community partner organizations, agencies, and hospitals.
- Continuing to provide financial incentives for staff and contractors alike, to acknowledge their work as existing employees and in the attraction of new hires.
- Keeping our exiting workforce trained while at the same time ensuring the provision of orientation and training to large numbers of new staff, network-wide while preserving institutional memory.
- Providing continued Mental Health First Aid Training, and other trainings, to community audiences about behavioral health and disability conditions and emphasize the need for early screening, interventions and support.

Ongoing COVID-19 Mitigation



134,000

Square feet of managed space



8

Independent facilities



84

Hours of custodial services daily



434

Touch points cleaned daily



12.5

Gallons of antibacterial hand soap available for daily use



48

Quarts of concentrate viricidal cleanser available for daily use



53

Hygiene stations equipped with disinfecting wipes, facial tissues, and hand sanitizer



20%

Reduction in seating capacity



6,432,000

Cubic feet of inside air filtered and exchanged per hour

Staff & Contracted Provider Investment Supports Service Stability

At Saginaw County Community Mental Health Authority, we value consumer and community needs, and strive to develop systems of care, which includes caring for and providing services to support our staff. During the COVID-19 Pandemic, financial burdens and burnout was experienced by many, especially our essential workers.

Fortunately, with additional appropriated funding from the Michigan Legislature we were able to increase premium pay for our Direct Support Professional Staff, along with other staff retention support efforts. Our Direct Support Professional Staff include those that perform: Community Living Supports, Overnight Health and Safety, Personal Care, Prevocational Services, Respite, Skill Building, ABA Adaptive Behavior Treatment, ABA Group Adaptive Behavior Treatment, ABA Exposure Adaptive Treatment, Crisis Residential Services, and Supported Employment.

FY 2021 Premium Pay Increases for Direct Support Professional Staff (DSP) that were rolled into provider per diems based on contractual staffing hours as funded by SCCMHA and as Legislatively Appropriated:

April 2020-February 2021: Following Governor Whitmer's temporary order, followed up by Legislative Appropriation, a \$2 hourly + 12% employer related cost increase was issued.

March 2021-September 2021: A \$2.25 hourly + 12% employer cost related increase was issued by Michigan Legislative Appropriation.

October 2021-December 2021: A \$2.35 hourly + 12% employer related cost increase was issued by Michigan Legislative Appropriation.

January 2022-September 2022: A \$2.35 hourly + 12% employer related increase was issued by the Michigan Legislative Appropriation. Along with additional hourly provider stabilization and 12% employer cost related increase issued by SCCMHA.



In addition to providing wage increases for DSP employees, reflected as, and paid in modified per diem rates, SCCMHA also offered the following funding support for residential providers in 2022:

December 19, 2021-September 30, 2022:

DSP employees of contracted providers working in residential settings with consumers that were COVID positive, would receive an additional \$4 per hour which was an increase from the additional \$2 being offered through the Unusual Reporting Form process.

January 2022-September 2022: The rate for Case Management and Outpatient Clinic Service Codes for contracted providers were increased by 8%.



CREATING PROVIDER NETWORK AND STAFF STABILITY

Along with wage increases to DSP, additional SCCMHA funding was provided to continue staff retention, recruitment and agency support efforts.

- **\$1,537,480** was provided to Contracted Providers for Stabilization Retention Pay of \$1,000 for approximately 1,400 contracted agency employees (plus 12% employer related costs).
- **\$256,800** was spent for SCCMHA Employee Retention Payments of \$1,000 through a special payroll.
- **\$658,798** supported SCCMHA Unusual Reporting Expenses for Contracted Residential Providers. Funding supported additional staff on first shift due to daytime program closures, direct care staff overtime 41-60 hours weekly, PPE, Food/Supplies delivery charges to mitigate exposure.
- **\$90,166** supported Contracted Provider Stabilization Payments based on MSHN regional provider stabilization parameters to address reduced utilization where providers submitted financial statements showing revenue losses due to lack of service billing units.

- **\$84,926** supported Contracted Provider IT related equipment and 50/50 Cash Matching up to \$5K per IT category for telehealth expansion.
- **\$106,160** supported Specialized Residential (In-County Group Homes) and 50/50 Cash Matching up to \$5K per Infrastructure Category Upgrades.
- **\$75,510** supported ABA & Daytime Activity Programs and 50/50 cash matching up to \$5K per Infrastructure Category Upgrades in settings and/or furniture and equipment.

Our people are what makes Saginaw County Community Mental Health Authority the organization that it is. Without our incredible staff and providers, we would have been unable to complete the achievements we made in 2021 and continue to grow and move forward. We are so grateful to the Michigan Legislature for the additional appropriated funding to support the DSP wage increases that helped to stabilize the workforce during the COVID-19 Pandemic.



Improving Our Facilities for the Future

Our Bayside Lodge Clubhouse and Group Home Sites are essential in continuing our mission of supporting and providing services to adult residents with mental illness and intellectual/developmental disabilities. We were grateful to have the ability in 2021, to complete physical plant improvements to both our Clubhouse site and Group Home properties and sites. These deferred maintenance projects had a total expense of \$661,750.



Bayside Clubhouse Renovations

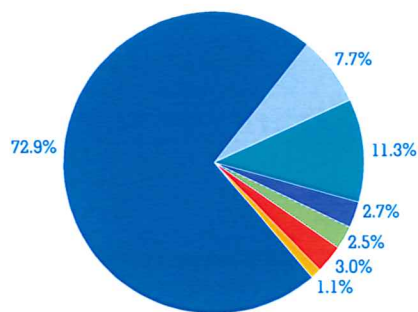
Our Bayside Clubhouse site received many renovations including the bathrooms, the dining area, painting, and new flooring.

Group Home Sites Renovations

- 31 fireproof smoker urns for in-county Adult Foster Care homes added
- 5 bathrooms remodeled
- 4 driveways repaired and/or replaced along with landscaping updates
- 4 kitchens remodeled
- 7 new garage storage wall shelving installed
- 7 washtubs converted to mop sinks
- 3 homes received new flooring
- 3 new homes received new outdoor covered porches
- 4 homes received exterior painting

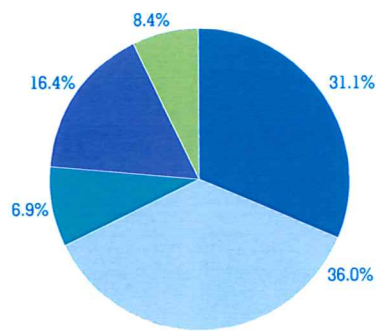


Financial & Service Information



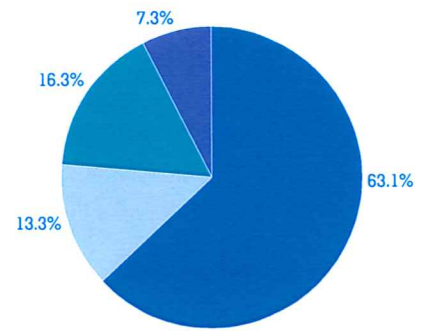
Revenue \$93,643,625

Medicaid: \$68,233,721	General Fund: \$2,561,299
Healthy Michigan: \$7,200,359	Grants: \$2,341,462
Autism: \$10,542,418	Local: \$1,704,546
	Other: \$1,059,821



Expenditures \$92,995,520

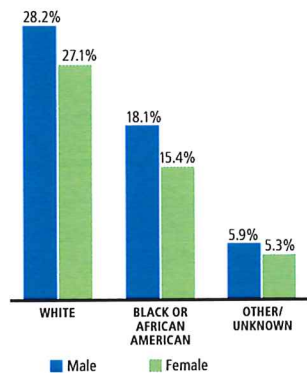
Adults w/ Mental Illness: \$28,926,220	Children w/ Serious Emotional Disturbances: \$8,860,679
Adults w/ Intellectual and Developmental Disabilities: \$33,484,859	Children w/ Intellectual and Developmental Disabilities: \$15,275,959
	Other Programs: \$6,447,803



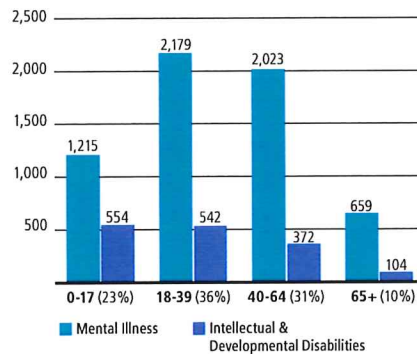
Total Consumers Served 7,648

4,829 Adults w/ Mental Illness	1,247 Children w/ Serious Emotional Disturbances
1,016 Adults w/ Intellectual and Developmental Disabilities	556 Children w/ Intellectual and Developmental Disabilities

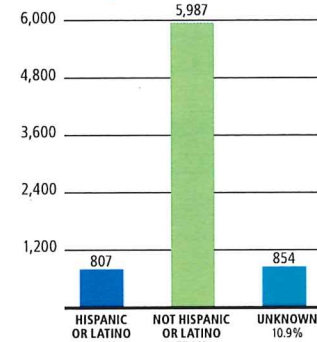
Sex Assigned at Birth & Race



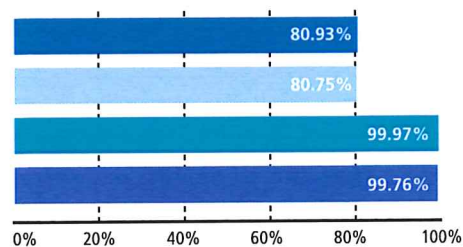
Age Range & Primary Disability



Ethnicity

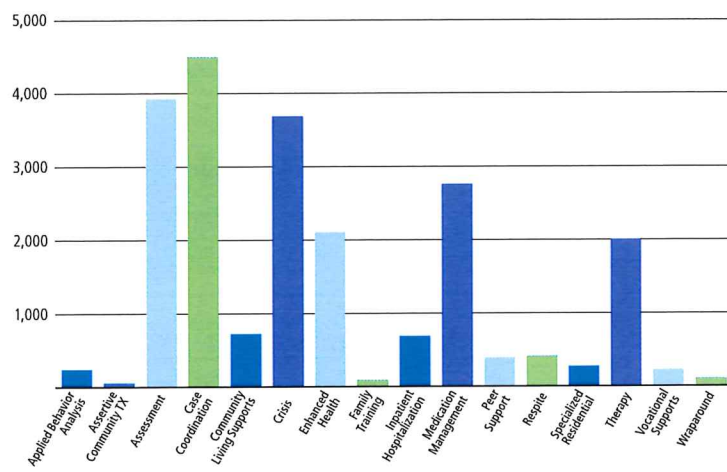


Access Timeliness Performance



- *Effective FY2003, MDHHS has removed all exception reasons. Standard = No Standard for first year of implementation.

Number of Consumers Served by Service Type



Network Service & Support Providers FY 2021

Specialized Residential Services Providers

Able Light, Inc.
Alternative Community Living, Inc. (Hope Network New Passages)
Angel's Place Corporation
Bay Human Services, Inc.
Beacon Harbor Homes, Inc.
Beacon Specialized Living Services, Inc.
Central State Community Services Inc.
Flatrock Manor, Inc.
Hope Network Behavioral Health Services
Hope Network Southeast
Hope Network West Michigan
Independent Living Solutions, LLC
Kneaded Angels, Inc.
Krasinski AFC
Pal's Place, LLC
Pine Rest Christian Mental Health Service
ResCare Premier
Regency Assisted Living, LLC
Resident Advancement Inc.
Select Residential Solutions
St. Louis Center
Sunnyside Home
Taylor Life Center
The Prosperity House AFC
Valley Residential Services, Inc.
Whispering Pines

Community Living Support Per Diem Providers

AbleLight, Inc.
Beacon Harbor Homes, Inc.
Bright Vision Services, LLC
Flatrock Manor, Inc.
JubeJu Co., Inc.

Community Living Support Providers

AbleLight, Inc.
APS Employment Services
Ascension St. Mary's Guardian Angel Respite & Adult Day Services
Faith & Family Home Help
Miller, Matthew
Samaritas Lutheran Social Services of Michigan
Visiting Nurse Association of Saginaw

Respite Services

APS Employment Services
Ascension St. Mary's Guardian Angel Respite & Adult Day Services
First Day Home Care, LLC
Samaritas Lutheran Social Services of Michigan

Health Services Providers

Ascension St. Mary's Guardian Angel Respite & Adult Day Services
Game Changer Pediatric Services, LLC
Mercy Plus Healthcare Services
Paramount Rehabilitation Services
SCCMHA Enhanced Health Services
SCCMHA Family Support Subsidy

Autism Service Providers

ABA Pathways
Acorn Health, LLC Autism Centers of Michigan
Attendant Care Autism Services
Autism of America, LLC
Autism Systems, LLC
Bay Human Services, Inc.
Centria Healthcare
Children's Therapy Corner
Game Changer Pediatric Services, LLC
Mercy Plus Healthcare Services
Paramount Children's Therapy Services
SCCMHA Autism Program
Spectrum Autism Center
Westlund Guidance Clinic

Inpatient Psychiatric Providers

Cedar Creek Hospital
Havenwyck Hospital
HealthSource Saginaw
McLaren Bay Regional
Memorial Healthcare Hospital
MidMichigan Medical Center--Midland
Pine Rest Christian Mental Health Services
StoneCrest Center
Trinity Health-Michigan (St. Mary's Health Care)

Children's Outpatient Clinic Service Providers/Children's Case Management

Saginaw Psychological Services, Inc.
SCCMHA Family Services Unit
SCCMHA Transitional Aged Youth
SCCMHA Wraparound Units
Westlund Guidance Clinic

Crisis Service Providers

Alternative Community Living, Inc. (Hope Network New Passages)
APS Employment Services
Beacon Specialized Living Services, Inc.
North Shores CRU
SCCMHA Centralized Access Intake
SCCMHA Crisis Intervention Services
SCCMHA Mobile Response & Stabilization Services

Adult Outpatient Clinic/Case Management/Assertive Community Treatment/Support Coordination Services/Independent Facilitation Service Providers

Case Management of Michigan
Disability Network
Hope Network New Passages
Saginaw Psychological Services, Inc.
SCCMHA Community Supports Services
SCCMHA Health Home

SCCMHA OBRA/ PASARR Unit
SCCMHA Self Determination
SCCMHA CSM-I/DD Services
Training & Treatment Innovations
Westlund Guidance Clinic

Enhanced Adult Outpatient

Hope Network New Passages
Saginaw Psychological Services, Inc.
Training & Treatment Innovations
Westlund Guidance Clinic

Fiscal Intermediaries

GT Independence
Wilson, Stuart CPA, P.C.

Clubhouse/Employment/Skill Building Services/Drop-In Center

SCCMHA Community Ties North
SCCMHA Community Ties South
SCCMHA Housing Resource Center
SCCMHA Supported Employment
SVRC Industries, Inc.
TTI Bayside Clubhouse
TTI Friends for Recovery Center

Pharmacy

Genoa Healthcare, LLC

Limited English Proficiency

Communications Access Center for the Deaf and Hard of Hearing
Interpretalk
V.O.I.C.E. – Voice for the Hearing Impaired
Voices for Health

MAIN LOCATION

500 Hancock Street • Saginaw, MI 48602

ph: 989.797.3400 fx: 989.797.3595

24-Hour Crisis Hotline

989.792.9732 or 800.233.0022

sccmha.org



OTHER LOCATIONS

Albert & Woods Professional Development & Business Center

1 Germania Platz

Saginaw, MI 48602

ph: 989.797.3400 fx: 989.498.4219

Child, Family & Youth Services

3875 Bay Road, Suite 7N

Saginaw, MI 48603

ph: 989.797.3400 fx: 989.797.3523

Community Ties North

3830 Lamson Street

Saginaw, MI 48601

ph: 989.272.7208 fx: 989.754.2854

Community Ties South

17940 Lincoln Road

New Lothrop, MI 48460

ph: 989.272.7204 fx: 989.845.4650

Salter Place Housing Resource Center

2723 State Street, Suite 3

Saginaw, MI 48602

ph: 989.498.2263 fx: 989.790.2370

Supported Employment

1901 Maple Street

Saginaw, MI 48602

ph: 989.797.3400 fx: 989.791.1464

Towerline Supports Coordination

1040 Towerline Road

Saginaw, MI 48601

ph: 989.797.3400 fx: 989.754.7829



It is the policy of Saginaw County Community Mental Health Authority that no person on the basis of race, sex, color, religion, national origin or ancestry, age, marital status, disability, sexual orientation, gender identity or veteran status, shall be discriminated against in employment, educational programs, and activities or admissions.



SAGINAW COUNTY
COMMUNITY MENTAL
HEALTH AUTHORITY

